



# InfoReady Review IT Summary

Below is summary of common inquiries from university IT departments related to the implementation of InfoReady Review. Any further questions or concerns can be sent to Maurice Collins at [maurice@infoready4.com](mailto:maurice@infoready4.com).

## Credential Management

- Local marshaling of credentials of Single Sign On (SSO support)
- All passwords are stored locally using a one-way salted hash
- SSO support includes InCommon, CAS, Shibboleth, LDAP, etc.



## Service Model

- Software-As-A-Service
- Multi-tenant, Single instance implementation
- All data logically separated



## Infrastructure

- Java, JavaScript, MySQL, Linux, Apache, JBoss infrastructure

## Hosting

- RackSpace Tier IV data center
- InfoReady Review is hosted on dedicated InfoReady hardware



## Security

- Veracode leveraged for vulnerability
- WhiteHat used for manual vulnerability assessments
- 128-bit SSL certificates



## Data Management

- Due to the nature of the data, no data (outside of a password), is stored encrypted
- Data is typically classified as category 1



## System Availability

- System outage notifications can be sent to client-specified notification list
- Client service support is available through email and telephone
- Maintenance windows are Monday and Friday mornings.

## Software Upgrades

- Major quarterly releases occur on the last Saturday of the quarter



# Apache

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